



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

CISCO-1372

#17C
B-3 and
10/21/03
RECEIVED

OCT 09 2003

Technology Center 2100

APPLICANT: Darrell Shively et al.
SERIAL NO.: 09/410,511
FILING DATE: September 30, 1999
TITLE: AUTOMATIC HARDWARE FAILURE DETECTION AND
RECOVERY FOR DISTRIBUTED MAX SESSIONS SERVER
EXAMINER: Blair, Douglas B.
ART UNIT: 2142

CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the United States Postal Service as First Class
Mail in an envelope addressed to: M/S RCE, Commissioner for Patents, P. O. Box 1450, Alexandria,
VA 22313-1450, on the date printed below:

Date: 10-1-03

Name: Diane Morse

Diane Morse

AMENDMENT

MS RCE
COMMISSIONER FOR PATENTS
P.O. BOX 1450
ALEXANDRIA, VA 22313-1450

Dear Sir:

This paper is in response to the Final Office Action dated July 17, 2003. Please amend
the above-identified application as shown.

Amendments to the Claims are reflected in the listing of claims which begins on page 2
of this paper.

Remarks begin on page 17 of this paper.